

# Important Delivery Information

## GOODS NEED TO BE CHECKED AND SIGNED FOR

*(if you choose to have the delivery with no recipient to check & sign for the goods, then this is at your own risk entirely)*

- 1 If there are signs of any damage, you **MUST STATE THIS ON THE DELIVERY RECORD WHEN YOU SIGN**
- 2 Once you have signed for the goods, or once they have been left with no recipient at your request, there is **NO REDRESS** with either the courier or LASALLE INTERIOR TRIM, should you later discover any damage or missing products

If the goods have been damaged in transit in any way, we need to be notified immediately as there are only 7 DAYS in which to make a claim with the shipper – Pictures of the damaged box/es and goods will help with the claim

## SO PLEASE MAKE SURE YOU

### INSPECT THE BOX THOROUGHLY BEFORE YOU SIGN FOR THE GOODS

## IF IN ANY DOUBT OR YOU ARE UNSURE OR TIME IS SHORT PLEASE SIGN DAMAGED REGARDLESS –THIS WAY THERE IS COVER JUST INCASE THERE IS A NEED TO MAKE A CLAIM

The shippers will assume the shipment was delivered in good condition unless the receiver has **NOTED** any damage on the delivery record when he or she accepted the shipment. In order for the shippers to consider a claim for damage, the contents of your shipment and the original packaging must be made available for inspection.

You may be required to provide proof of the damage, **INCLUDING THE EXTERNAL PACKAGING**. The contents of the consignment and the original packaging **MUST BE AVAILABLE FOR INSPECTION AT THE DELIVERY ADDRESS**.

## LASALLE INTERIOR TRIM DELIVERY TERMS AND CONDITIONS

- **LASALLE INTERIOR TRIM WILL BE RESPONSIBLE FOR MANUFACTURING, SUPPLYING, PACKING AND SENDING THE PRODUCTS AS DESCRIBED**
- **WE WILL NOT BE RESPONSIBLE FOR THE PRODUCTS ONCE THEY HAVE LEFT OUR PREMISES**
- **IT IS YOU, THE CUSTOMER THAT IS RESPONSIBLE TO MAKE SURE THAT THE GOODS ARE RECEIVED, INSPECTED AND THAT THEY HAVE NOT BEEN DAMAGED IN TRANSIT IN ANY WAY**

*Thank you for your cooperation and understanding – we apologise if this seems somewhat extreme, shippers/couriers will do anything to dismiss a claim, they all have very strict terms and conditions so we are trying to ensure that our customers are covered in every aspect of the delivery procedure, and therefore if unfortunately a claim has to be made this will make claiming quicker and easier for all concerned*